

FINANCIAL POLICY

WELCOME!!

Thank you for selecting Fort Henry Animal Hospital as your pet's health care provider. Our mission is to provide extraordinary animal healthcare to ensure a healthy and lengthy lifestyle for all of our patients. We encourage you to ask questions and to be involved with your pet's treatment decisions, including understanding your pet's treatment plan as well as our financial policy.

FINANCIAL AGREEMENT:

Clients are expected to pay for our services at the time they are rendered. At the time of your pet's discharge from an appointment, hospitalization, grooming or boarding, full payment will be required. Fort Henry Animal Hospital has the right to withhold animal records, medications, and even the animal itself until full payment has been made.

It is the client's responsibility to inform the veterinarian, technician or receptionist if there are financial restraints BEFORE performing any diagnostics or treatments.

DEPOSITS:

A deposit may be required for extensive hospitalization or surgeries. Fort Henry Animal Hospital holds the right to ask for a deposit. If a deposit is received and the final charges do not exhaust the deposit, then a refund of the difference will be in order.

PAYMENT OPTIONS:

We accept cash, Visa, Mastercard, American Express and Discover. We do **NOT** accept personal checks.

All fees are due at the time services are rendered. We do NOT carry in-house accounts, nor do we set up payment plans.

Initials: _____

CARE CREDIT:

We offer and accept Care Credit as a form of payment. An application for Care Credit may be applied for in our clinic or online at home. An approval and account number can be given in minutes. Care Credit offers 6 months 0% interest on any invoice over \$200.

Please indicate that you fully understand and agree to these financial policies by signing below. It is the signer's responsibility to inform all individuals who are authorized to make purchases and medical decisions for all pets on this account.

Client Signature

Date